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The influence of label information on the snacks parents choose for their children: Individual differences in a choice based conjoint test.

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#### Abstract

Labels have been reported to influence children's perception and choice of foods. However, the influence of label information on parents' food choices for their children has not received as much attention in the literature yet. In this context, the objectives of the present study were: i) to evaluate the impact of label information on parents' healthiness perception and choice of two popular snack products, and ii) to explore individual differences in how label design influences parents' healthiness perception and their choice of snack products for their children. A total of 1213 Uruguayan mothers participated in an online survey. A choice-based conjoint test was performed to study the influence of cartoon characters, nutritional claims and nutrient content information on the choice and healthiness perception of chocolate milk and sponge cake labels. Half of the parents were asked to indicate which of the products they would choose as a snack for their children and the other half were asked which of the products was healthier. Data was analyzed by means of a Mixed Logit Model followed by multivariate approaches to explore individual differences (Hierarchical Cluster Analysis and Principal Component Analysis). Results showed that, regardless of the product, nutrient claim had the strongest effect, increasing healthiness perception and encouraging mothers' choice. For both choice and healthiness perception, two groups of mothers who differed in the relative importance attached to cartoon characters and nutrient content were identified, highlighting the need to investigate individual differences. Results stress the need to regulate the use of nutritional claims, cartoon characters, and other persuasive elements in products of poor nutritional quality targeted at children.


Keywords: Choice experiments; label design; food policy; snacking.

## 1. Introduction

The increased availability and affordability of products with high energy density and excessive content of sugar, fat and sodium has been identified as one of the main contributors to unhealthy diets and the global childhood obesity pandemic (Lakshman, Elks, \& Ong, 2012; Popkin, 2017; Swinburn et al., 2019). These products are frequently marketed as adequate for children using several persuasive and misleading marketing strategies (Giménez et al., 2017; Lapierre et al., 2017; Lavriša \& Pravst, 2019; Mehta et al., 2012).

Product packaging is one of the most relevant components of the marketing mix, as well as an important source of information for consumers at the point of purchase (Gil-Pérez, Rebollar, \& Lidón, 2020; Simmonds \& Spence, 2017). Previous research has shown that the packages of products targeted at children include a wide range of cues to attract children and convey the idea that they are appropriate for them (Mehta et al., 2012). Most of the packages of these products are coloured and frequently include cartoon characters, merchandising tie-ins, photos of celebrities, and references to fun, play or sports (Chacon et al., 2013; Hebden et al., 2011). In addition, nutritional claims or references to health are usually included to create positive health-related associations, even if products are high in sugar, fat and/or sodium. These marketing strategies have been shown to encourage children to perceive products as healthy, fun, and appropriate for them, and influence their liking, persuasion power and willingness to consume (Arrúa et al., 2017b; Letona et al., 2014; McGale et al., 2016; Roberto et al., 2010; Cairns et al., 2013; Sadeghirad et al., 2016). However, the information included on food packages is also expected to influence parents' perception and choice.

Parents are usually the final purchase decision makers and exert a highly relevant role in the formation of their children's food preferences (DeCosta et al., 2017; Scaglioni et al., 2011). Although parents regard healthiness as one of the most important factors when
they select products for their children (Russell et al., 2015), research has shown that they frequently invest little time and cognitive effort when making their food choices (Maubach et al., 2009; Machín et al., 2020b). Instead, they largely rely on heuristics, i.e. simplified decision-making strategies. Parents tend to rely on health claims, brands, or realistic visuals to identify products that may be appropriate for their children (Abrams et al., 2015). In addition, Machín et al. (2020a) has recently reported that people judge the healthiness of ultra-processed products based on simple cues, such as the presence of nutritional claims, references to natural foods, and even price, brand or packaging material. These simple cues may lead parents to unintentionally make unhealthy choices for their children. Moreover, some cues (i.e. cartoon characters or colorful packages) encourage parents to select products for their children when they look for a product to please or reward their children, even if they may be unhealthy (Abrams et al., 2015).

The present research intends to contribute to filling a research gap by studying the influence of labelling on parents' healthiness perception and choice of snack products for their children. Focus on snacks is justified by the increased contribution of snacking to the daily energy intake of children (Fayet-Moore, Peters, McConell, Petocz, \& Eldridge, 2017; Piernas \& Popkin, 2010). In this sense, previous studies have reported that children frequently consume products with excessive content of sugars, fat and sodium as a snack, which contributes to their total energy, added sugars, total fat and sodium intake (Loth et al., 2020a; Shriver et al., 2017; Taillie, Afeiche, Eldridge, \& Popkin, 2015).

Most of the previous studies on the influence of packaging on choice have explored parents' behavior as a homogenous population, which is unlikely to represent the reality. Consumer behavior is highly influenced by individual differences that derivates from factors such as personality traits, demographics, lifestyle, and attitudes (Næs et al., 2018). The literature shows that parents' snack choices for their children are largely influenced by their
own eating practices, time-constraints, as well as their education and socio-economic status (Blaine, Kachurack, Davison, Klabunde, \& Fisher, 2017; Curtis, James, \& Ellis, 2010; Damen, Luning, Fogliano, \& Steenbekkers, 2019; Nepper \& Chai, 2016; Gibson et al., 2020; Rafferty et al., 2018). For example, Li, Lopetcharat, and Drake (2014) studied the influence of extrinsic attributes on parent's purchase decisions of chocolate milk. They found three segments of parents with distinctive purchase behaviors who differed in terms of income, ethnic origin, and number of children. For example, health-conscious parents were characterized by a higher income.

In this context, the objectives of the present work were: i) to evaluate the impact of label information on parents' healthiness perception and choice of two popular snack products targeted at children in Uruguay (chocolate milk and sponge cake), and ii) to explore individual differences in how label design influences parents' healthiness perception and their choice of snack products for their children.

## 2. Materials and Methods

An online study was conducted to investigate the effect of labelling information on parents' healthiness perception and choice of snacks for their school-aged children. A choice-conjoint analysis was designed. Participants were presented with a series of choice sets and were asked to make a choice (Almli \& Næs, 2018). This methodological decision was made considering that choice experiments may represent better the situation consumers face when purchasing a product ( Asioli, Næs, Øvrum, \& Almli, 2016). Ethical approval was obtained from the Ethics Committee of the School of Chemistry of Universidad de la República (Uruguay).

### 2.1. Participants

Participants were recruited using social media given its widespread penetration among the Uruguayan population (Instituto Nacional de Estadística, 2019). Recruitment followed the recommendations provided by Tuten (2010) for conducting online surveys. A Facebook and Instagram advertisement targeted at Uruguayan adults aged between 21 and 50 years old was launched in November 2019. The advertisement included the text "If you have school-aged children, answer some questions and enter a raffle for a voucher worth $\$ 1000$ (Uruguayan pesos). Help us understand how you select snacks", accompanied by a picture of a child at school. As an incentive, participants who completed the study were given the chance of entering a raffle for a supermarket voucher worth 30 US dollars.

The advertisement was delivered to 48,864 users, shown as an ad to participants selected by Facebook software. A total of 2,209 participants clicked on the advertisement and 1,990 agreed to participate after reading the study description and the informed consent form. After excluding participants who did not complete the whole questionnaire ( $n=755$ ) and some male participants, because of being to few to be analyzed as a separate group ( $n=22$ ), a sample of 1213 Uruguayan mothers was obtained. The underrepresentation of fathers in the study fits expectations given that mothers are the main responsible of selecting and preparing food for children in the country (Cabella et al., 2014). Table 1 shows the sociodemographic characteristics of the mothers who completed the study. Mothers whose children attend both public (free of cost and funded by the State) and private schools (paid by parents) were included (Table 1).

21-35

36-50

Socioeconomic level

Low

Middle/High
Occupation
Employed 742
Housewife 471
Number of children
1
2
$\geq 3$
Type of school children attend
Public
1015

Private 198
16
Table 1. Sociodemographic characteristics of the mothers who completed the study ( $\mathrm{n}=1213$ )

| Characteristic | n | Percentage (\%) |
| :--- | :--- | :--- |
| Age | 743 | 61 |
| $21-35$ | 470 | 39 |
| $36-50$ | 518 | 43 |
| Socioeconomic level |  |  |
| Low | 695 | 57 |
| Middle/High | 742 | 61 |
| Occupation | 471 | 39 |
| Employed |  |  |
| Housewife | 347 | 29 |
| Number of children | 723 | 60 |
| 1 | 143 | 12 |
| 2 | 1015 | 84 |
| $\geq 3$ | 198 | 16 |
| Type of school children attend |  |  |
| Public |  |  |

### 2.2 Experimental Design

Two popular snack products targeted at children in Uruguayan market were used: chocolate milk and sponge cake. For each product, eight labels were designed using a $2^{3}$ full factorial design with the following variables: cartoon character, nutrient content and
nutritional claim. Cartoon characters and nutritional claim were selected given their high prevalence on the food packages of products targeted at children available in the Uruguayan marketplace (Giménez et al., 2017). A licensed cartoon character was used in the chocolate milk labels (lion), whereas a non-licensed cartoon character was used in the sponge cake labels (skater boy). The selection of the characters was based on the characteristics of products available in the Uruguayan market. Nutrient content was selected as an objective cue for product healthiness. This variable was operationalized by modifying front-of-package information about the content of a key nutrient associated with non-communicable diseases (sugar for chocolate milk and saturated fat for sponge cake) in two levels, high and low according to Uruguayan regulations (Ministerio de Salud Pública, 2018). Nutrient content was presented on the labels using the guideline daily amount (GDA) front-of-package nutrition labeling scheme. Table 2 shows the variables and levels for each of the products. Labels were designed by a professional graphic designer. In order to avoid the influence of participants' previous experiences, labels corresponded to fictious products.

Using the labels, four choice sets were created for each product category following a rotation design using the package support.CEs (v0.4.1; Aizaki, 2012) in $R$ version 3.6.2 (R Core Team, 2019). Two alternatives per choice set and one block were specified to build the choice set design. The characteristics of the choice sets are shown in the Appendix (Table A1). Figure 1 shows an example of the labels presented in the choice set.

Table 2. Variables and levels of the experimental design for the two product categories.

| Variable | Chocolate milk | Sponge cake |
| :--- | :--- | :--- |
| Cartoon character | Present (1) | Present (1) |
|  | Absent (-1) | Absent (-1) |


| Nutrient content | High sugar content: $28 \mathrm{~g} / 200 \mathrm{ml}(1)$ | High saturated fat content: $6.2 \mathrm{~g} / 60 \mathrm{~g} \mathrm{(1)}$ |
| :--- | :--- | :--- |
|  | Low sugar content: $22 \mathrm{~g} / 200 \mathrm{ml}(-1)$ | Low saturated fat content: $2 \mathrm{~g} / 60 \mathrm{~g} \mathrm{(-1)}$ |
| Nutritional claim | "Source of calcium and vitamin D" (1) | "With all the fiber of cereals" (1) |
|  | Absent (-1) | Absent (-1) |

a)

b)


Figure 1. Example of how choice sets of labels were presented to participants for the two products: a) chocolate milk, b) sponge cake. For the two products, the choice set displayed
alternative 2 (cartoon character= absent, nutrient content= high, nutritional claim= present) versus alternative 1 (cartoon character= present, nutrient content= low, nutritional claim= absent).

### 2.3 Experimental procedure

The study was implemented using Compusense-Cloud (Compusense Inc., Guelph, Canada). Written instructions were provided at the beginning of the task. First, participants provided Informed consent using an online form. Then, they were presented with the eight choice sets, corresponding to four choice sets for each of the two products. For each choice set, they were asked to look at the two labels and answer a question. Participants were randomly divided in two groups: one of the groups ( $n=603$ ) was asked to select the product they would choose as a snack for their children (choice), whereas the other group ( $\mathrm{n}=610$ ) was asked to select the healthier product (healthiness perception). The two groups of participants were compared in terms of their socio-demographic characteristics by means of equivalence tests for two proportions, considering a margin of $10 \%$ and a $5 \%$ significance level (Tunes da Silva, Logan \& Klein, 2008). The groups were found statistically equivalent in all socio-demographic characteristics (all p-values $<0.001$ ). This suggests that differences between the two groups were not expected to be due to differences in their sociodemographic characteristics.

The 8 choice sets ( 4 for each product category) were presented monadically following a Williams' Latin square design. The presentation order of the labels within each choice set was randomized between participants. After completing the choice-conjoint task, participants were asked to answer a series of sociodemographic questions (age, gender, occupation, place of residence, education, number of income earners, household size, number of children, type of children's school and children's age). Socio-economic status
was calculated using a standard methodology in Uruguay (Centro de Investigaciones Económicas, 2018).

### 2.4. Data analysis

All data analyses were performed using R software version 3.6.2 ( R Core Team, 2019). Only data from mothers who completed the whole study ( $n=1213$ ) were analyzed.

### 2.4.1 Choice-based conjoint analysis

Data from each product category and type of response (choice or healthiness perception) were analyzed separately. A mixed logit utility model was built considering the main effects of the variables of the conjoint analysis: cartoon character, nutrient content and nutrient claim (Table 1). The utility for product $j$ for individual $i$ and choice occasion $t$ in the mixed logit model can be described by:

$$
\mathrm{U}_{\mathrm{ijt}}=\beta_{1 \mathrm{i}} \text { CartoonCh }_{\mathrm{ijt}}+\beta_{2 \mathrm{i}} \text { Nutrient }_{\mathrm{ijt}}+\beta_{3 \mathrm{i}} \text { Claim }_{\mathrm{ijt}}+\varepsilon_{\mathrm{ijt}}
$$

where $\beta_{n \mathrm{i}}$ are the individual random coefficients for the conjoint factors and $\varepsilon_{\mathrm{ijt}}$ is the random error. It was assumed that all random coefficients followed a normal distribution and that the random coefficients of the individuals were the same for all their choice occasions. Correlation between the coefficients was allowed in order to accommodate possible interactions between factors. The analysis was performed using the mlogit package in $R$ (v1.0-2; Croissant, 2019).

The parameters of the mixed logit model are estimated using an iterative process, which involves the generation of pseudo-random sequences that intend to mimic draws from a uniform distribution (Henswher \& Greene, 2003). In the present work, a quasi-random
maximum likelihood method, commonly known as Halton draws, was used in the iterative process to obtain more uniformly distributed sequences (Zheng, 2016). Considering that there is no standard number of draws to obtain stable parameters (Hensher \& Greene, 2003), the model was run over a range of Halton draws ( $50-3000$ ). For all the data sets, similar estimate values were observed across the series of draws tested, especially from 200 Halton draws onwards. Moreover, the signs and significance of the coefficients were consistent across the different number of draws. For this reason, 200 Halton draws was selected for further analysis in the present work.

### 2.4.2 Individual differences

Individual differences among mothers were studied using a multi-step strategy based on a posteriori unsupervised clustering. The raw individual coefficients from the mixed logit models for each product and type of response were extracted. For each type of response (choice and healthiness perception) individual differences were analyzed considering the individual model coefficients for both products. Hence, the data consisted of two matrices of six variables each, three for the chocolate milk individual coefficients (Cartoon character, Sugar content and Nutrient claim) and three for the sponge cake individual coefficients (Cartoon character, Fat content and Nutrient claim). Hierarchical cluster analysis considering Euclidean distances and Ward's method was applied on each matrix of raw individual coefficients. The clusters obtained through hierarchical cluster analysis were also interpreted using Principal Component Analysis (PCA) on the raw individual coefficients of the six variables (Figure A1 and Figure A2 in the Appendix). Unstandardized coefficients were used to maintain the coefficients scale variation.

The average estimates of the coefficients for each of the variables were computed for each of the identified groups. To evaluate the coherence between the segmentation and
the raw data, the percentage of participants who selected each label for each choice set was computed for each of the groups.

The groups were characterized in terms of age, occupation, type of school and socioeconomic level. Chi-squared test for independence was used to explore statistical relationships between the groups of participants and each socio-demographic characteristic, considering a 5\% statistical significance level.

## 3. Results

### 3.1. Effect of label information on mothers' choice of snacks for their children

Table 3 shows the mean estimate and standard deviation of the coefficients of the mixed logit model used for estimating the effect of three variables on mothers' choice of chocolate milk and sponge cake for their children. For both products, the coefficient of the nutritional claim was the largest, suggesting that it was the factor with the highest relative importance. For the chocolate milk, only nutritional claim had a coefficient that statistically significantly differed from zero. As expected, the coefficient effect was positive, indicating that mothers preferred labels featuring a nutritional claim. The coefficients of cartoon character and nutrient content were small and not statistically significantly different from zero.

For sponge cake labels, all coefficients were statistically significantly different from zero, suggesting that mothers' choices were influenced by the three variables. The positive coefficients of the factors nutrition claim and cartoon character indicated that mothers preferred the sponge cake labels featuring these elements over those without them. Meanwhile, the negative coefficient of the factor nutrient content suggests that mothers preferred the sponge cakes with the lowest saturated fat content (Table 3).

Table 3. Mean value and standard deviations of the coefficients of the mixed logit model used for estimating the effect of label information on mothers' choice of snacks for their children in the choice conjoint task for the two product categories.

| Product | Variable | Mean | Standard <br> deviation | $95 \%$ Confidence <br> interval | p-value |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Cartoon character | 0.047 | 1.358 | $[-0.098,0.191]$ | 0.527 |
| Chocolate <br> milk | Nutrient content | -0.073 | 0.578 | $[-0.223,0.077]$ | 0.341 |
|  | Nutritional claim | 2.115 | 1.953 | $[1.434,2.797]$ | $<0.001$ |
|  | Cartoon character | 0.114 | 0.810 | $[0.021,0.206]$ | 0.016 |
| Sponge <br> cake | Nutrient content | -0.185 | 0.350 | $[-0.279,-0.091]$ | $<0.001$ |
|  | Nutritional claim | 0.972 | 1.266 | $[0.749,1.191]$ | $<0.001$ |

The results presented above correspond to the average coefficients. However, as shown in Table 3, the standard deviations of the estimates of the three variables were high for the two products. This indicates the existence of large individual differences in how the variables influenced participants' choices for both products. Therefore, the effect of all the variables is worthy of consideration. In addition, a strong positive correlation coefficient was found between the random individual coefficients of the nutrient content and nutritional claim, both in the chocolate milk ( $\mathrm{r}=0.78$ ) and the sponge cake $(\mathrm{r}=0.80)$.

### 3.1.1 Individual differences in the effect of label information on mothers' choices

Individual differences in mothers' choices of snacks for their children were explored using hierarchical cluster analysis on the coefficients of the mixed logit models for the variables of the experimental design for each of the two products (sponge cake and chocolate milk). Two groups of mothers with distinct behavior were identified. The mean estimates of the coefficients of the three factors included in the experimental design are shown in Figure 2 for the two groups of mothers.

Mothers in Group 1 ( $\mathrm{n}=182$ ) showed a positive attitude towards the labels featuring a cartoon character, whereas. mothers in Group $2(n=421)$ were characterized by their strong preference for labels with nutritional claims. Although mothers behaved similarly regardless of the products, these tendencies were stronger for the chocolate milk.

The behavior of the groups identified by the hierarchical cluster analysis were coherent with the raw data in terms of the labels selected for each of the choice sets. Mothers in Group 1 frequently selected the labels featuring the cartoon character, while mothers in Group 2 frequently selected the labels featuring the nutritional claim (Figure A3 of the Appendix).

The representation of the groups obtained from the hierarchical cluster analysis on the PCA score plot was coherent (Figure A1 of the Appendix). Both groups were clearly separated in the first two components, which explained $80.5 \%$ of the variability of the coefficients of the mixed logit model ${ }^{1}$.

[^0]a)

( $\mathrm{n}=182$ )
b)


Figure 2. Mean estimates (and confidence interval) of the mixed logit model used for estimating the effect of label information on mothers' choice of snacks for their children for the two groups identified in the Hierarchical Cluster Analysis for the chocolate milk and sponge cake: (a) Group 1 and (b) Group 2.

No statistically significant differences in terms of sociodemographic variables were identified between the two groups. Group 1 and Group 2 showed similar distribution in terms age (56 and 63\% of young mothers, respectively), occupation (64 and 60\% of employed mothers, respectively), type of school (81 and 85\% of mothers had children attending public schools) and socioeconomic level (43\% of mothers from low socioeconomic level).

### 3.2. Effect of label information on mothers' healthiness perception of snacks

As shown in Table 4, the coefficients of nutrient content and nutritional claim statistically significantly differed from zero for both chocolate milk and sponge cake. This suggests that mothers' healthiness perception of both products was influenced by nutrient content and nutritional claim. Based on the positive coefficient for the nutritional claim and the negative coefficient for the nutrient content, it can be concluded that labels with nutritional claims and low nutrient content (sugar or saturated fat) were perceived as healthier than those without claims and high nutrient content. Large individual variation in the effect of the experimental variables was found, as evidenced by the high standard deviations of all the coefficients (Table 4). Moreover, a high correlation between the random individual coefficients of the nutrient content and nutritional claim was identified for both the chocolate milk ( $r=0.69$ ) and the sponge cake ( $r=0.76$ ).

Table 4. Mean value and standard deviations of the coefficients of the mixed logit model used for estimating the effect of label information on healthiness perception of snacks for their children in the choice conjoint task for two product categories: chocolate milk and sponge cake.

| Product | Variable | Mean | Standard <br> deviation | $95 \%$ Confidence <br> interval | p-value |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Cartoon character | -0.035 | 0.535 | $[-0.148,0.078]$ | 0.544 |
| Chocolate <br> milk | Nutrient content | -0.641 | 1.005 | $[-0.830,-0.453]$ | $<0.001$ |
|  | Nutritional claim | 1.425 | 1.644 | $[1.008,1.841]$ | $<0.001$ |
|  | Cartoon character | -0.030 | 0.529 | $[-0.118,0.058]$ | 0.498 |
| Sponge <br> cake | Nutrient content | -0.364 | 0.752 | $[-0.467,-0.262]$ | $<0.001$ |
|  | Nutritional claim | 0.786 | 1.066 | $[0.593,0.979]$ | $<0.001$ |

### 3.2.1 Individual differences in the effect of label information on mothers' healthiness perception of snacks

Hierarchical cluster analysis was used to explore individual differences on mothers' healthiness perception. Two groups of mothers who gave different relative importance to the variables of the experimental design when assessing the healthiness of the sponge cake and the chocolate milk were identified. The mean estimates for the three factors studied for each group are shown in Figure 3. Regardless of the product, mothers in Group 1 ( $\mathrm{n}=317$ ) were mainly influenced by the nutrient content and perceived labels with high sugar/saturated fat content as less healthy than the rest (Figure 3). Meanwhile, mothers in Group $2(\mathrm{n}=293)$ mainly based their healthiness perception on the nutritional claim: they regarded the products with nutritional claims as healthier than the products without claims. This effect was stronger for the chocolate milk than the sponge cake. These results were coherent with the raw data, i.e. the labels selected by mothers in the choice conjoint task. Mothers in Group 1 highly selected the labels featuring a low nutrient content, whereas Group 2 highly selected the labels with the nutritional claims (Figure A4 of the Appendix).
a)

b)


Figure 3. Mean estimates (and confidence interval) of the mixed logit model used for estimating the effect of label information on mothers' healthiness perception of snacks for the two groups identified in the Hierarchical cluster analysis for the chocolate milk and sponge cake: (a) Group 1 and (b) Group 2.

Mothers were not widely distributed along the first two components of the PCA (which explained $87 \%$ of the variability of the coefficients of the mixed logit model ${ }^{2}$ ). Instead, they were represented along a series of transverse lines (Figure A2 of the Appendix), which may be related to the lack of existence of marked differences in the relative importance attached to the experimental variables when assessing the healthiness of sponge cake and chocolate milk labels. However, the position of the groups identified in the Hierarchical Cluster Analysis in the first two components was in agreement with the average coefficients of the two groups.

Regarding differences between the groups in terms of socioeconomic variables, there was a slightly lower proportion of mothers whose children attend public schools in
 were observed in age, occupation, and socioeconomic level.

## 4. Discussion

### 4.1 Influence of label design on the parents' preference and healthiness perception

Results from the present work suggested that, regardless of the product category, the nutritional claim had a strong impact on mothers' healthiness perception and choice of snacks for their children. This is in line with previous research showing that parents perceive claims as healthiness cues and regard them as one of the most relevant attributes when selecting a product for their children (Abrams et al., 2015; Machín et al., 2016; Maubach et al., 2009). Previous studies with Uruguayan school-aged children have shown similar results. Nutritional claims have been identified as one of the most relevant attributes for

[^1]children's choice of snack products in choice-based conjoint tasks (Ares et al., 2016; Arrúa et al., 2017a).

Results of the present work showed that nutritional claims had a higher relative importance than sugar and fat content in shaping mothers' healthiness perception and snack choice. This suggests that nutritional claims may override the effect of objective information about the content of nutrients with potential negative effects on health, i.e. sugar, fat and sodium. This is in agreement with the fact that nutrient declarations are regarded as difficult to find and understand by Uruguayan mothers (Machín et al. 2016). According to Harris et al. (2011), mothers are likely to misinterpret and overgeneralize claims which may lead them to select poor nutrient quality products.

Although in the present work the influence of the nutrient content on mothers' choices and healthiness perception was small, the tendency fitted expectations. In line with the present results, Li, Lopetcharat and Drake (2014) reported that parents found more attractive a chocolate milk when it is low in fat and sugar. In the present work, the significance of nutrient content differed between products. For the chocolate milk, the effect of sugar content was only significant when the parents selected the healthiest label. Meanwhile, for the sponge cake fat content was relevant for both healthiness perception and choice. It is likely that parents considered the chocolate milk as a relatively healthy product and therefore they paid more attention to the nutrient information content only when they had a health motivation (Van Herpen and Van Trijp 2011). The sponge cake, however may have been perceived as an indulgent option, with different reasons underlying choice. The larger effect of fat content on sponge cake labels compared to the sugar content in chocolate milk could also be attributed to the absolute difference between the two levels of the nutrient content variable. The difference in sugar content between the two levels was only $27 \%$ ( 22 g vs. 28 g ), whereas for fat content it was $310 \%$ ( 2.0 g vs. 6.2 g ). Mothers could
have perceived the difference in fat content as more relevant than the difference in sugar content.

The low importance attached to objective nutritional information suggests the need to implement simplified front-of-package nutrition labelling schemes, such as nutritional warnings, to facilitate the identification of products with excessive content of sugar, fat and sodium. In this sense, recent research has shown that the implementation of this scheme in Uruguay improved consumer ability to interpret nutritional information (Ares et al., 2021). These simplified cues may be accessible for parents in all age ranges and socioeconomic levels and could help them making healthy snack choices for their children.

The cartoon character had the lowest impact on mother's choice and healthiness perception for both product categories. Similar results were reported by Russell et al. (2017) who found that the presence of a cartoon character was one of the least important factors driving parent's choices of breakfast cereals in a discrete choice experiment. Although the presence of cartoon characters positively influences children food choices (Ares et al., 2016; Arrúa et al., 2017b; Hémar-Nicolas et al., 2021; Letona et al., 2014; McGale et al., 2016), nutritional quality seems to be a more relevant driver of parent's food choices for their children (Oellingrath et al., 2013; Russell et al., 2015). Therefore, it is likely that parents prioritize the cues closely related to healthiness during their selection (e.g. claims). Another feasible explanation is that mothers may have provided socially desirable responses during the choice task, as parents are expected to provide healthy foods for their children.

### 4.2 Individual differences in mothers' healthiness perception and choice

Results from the present work showed that the effect of nutritional claims, nutrient content information and cartoon characters on mothers' choice and healthiness perception
cannot be generalized to the whole population since different groups with distinctive choice behavior were found. One segment of mothers (Group 2) was strongly influenced by the nutritional claim, both in the choice and in healthiness perception tasks. This is in line with the results observed at the aggregate model. It is worth highlighting that this behavior was more salient for the chocolate milk, which may be related to the understanding and familiarity of this claim due to its frequent use in the product category.

Nutritional claims had less weight for Group 1, who gave more importance to the presence of a cartoon character when choosing a snack product for their children. This group of mothers tended to select products with cartoon characters for their children. Although a previous study reported that cartoon characters had a low influence on parents' choices (Russell et al. ,2017), other studies have reported that parents perceive products with cartoon characters as more appealing for children (Abrams et al., 2015). In the present study, the effect of cartoon character was larger for the chocolate milk than for the sponge cake. The difference may be related to the fact that the character included in the chocolate milk labels was licensed and familiar to parents, compared to the non-licensed character included in the sponge cake labels (c.f. Figure 1). Nuances in the effect of different types of cartoon characters on children's perception and choice have been reported (Ogle et al., 2017; De Droog et al., 2011; Arrúa et al., 2017a), which can be attributed to the associations raised by the characters.

The sociodemographic characteristics explored in this study were not able to differentiate the groups of mothers. Considering that parents usually select products that are less healthy but visually attractive to deliberately entertain or reward their children, future studies should investigate the influence of parental practices on the relative importance attached to labelling information when making snack choices.

Regarding healthiness perception, one segment of mothers (Group 1) selected the healthiest product based on the objective nutritional information in the label (i.e. sugar or fat content). This group was composed by a larger percentage of mothers with children in private schools. In line with these results, Lima, Ares, and Deliza (2018) showed that parents whose children attended to private schools were more health conscious of the products targeted at children. These parents gave lower healthiness rating to snacks targeted at children compared to parents whose children attended schools. Although parents sometimes disregard nutritional information, consumers with higher socioeconomic status/income are more likely to read the label information (Blitstein, Guthrie, \& Rains, 2020; Hough, \& Sosa, 2015; Machín et al., 2016; Ollberding, Wolf, \& Contento, 2010; Satia, Galanko, \& Neuhouser, 2005).

### 4.3 Limitations of the study

The present work is one of the few studies that explores individual differences in how labelling information influences parents' healthiness perception and choice of snacks for their children using a choice-based conjoint task. Although results were coherent with previous studies that applied other qualitative and quantitative methods, some methodological considerations are worthy to highlight. In this study, a limited number of choice sets were presented to the parents, which only allowed to study the main effects of the conjoint factors. Although interactions were considered by allowing correlation between the coefficients in the model, future studies should consider a larger number of choice sets to obtain more robust data to explore these interactions.

Although clear clusters of parents were found, differences in the socio-demographic characteristics of the groups were small. This limitation was also mentioned by Asioli et al.
(2016), who applied a multi-step strategy to investigate the individual differences among consumers in a choice-based experiment for iced coffee. These authors observed that despite the clearly distinct patterns in consumer behavior, differences in consumer attributes such gender or age were difficult to quantify. Considering that behavioral and attitudinal characteristics have been reported to have more explicative power on consumers' food purchase decisions than demographics (Hollywood et al., 2007), it is advisable that future studies consider additional parents' characteristics.

## 5. Conclusions

Results from the present work showed that nutritional claims have a strong effect on mothers' healthiness perception and choice of snacks for their children, overriding the effect of the content of sugar and saturated fat. However, relevant individual differences on the effect of label elements on mothers' choice and healthiness perception were identified. In this sense, the choices of one group of mothers was influenced by the presence of cartoon characters on the labels. These results stress the need to regulate the use of claims, cartoon characters and other persuasive elements on the food labels of products of poor nutritional targeted at children.

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## Appendix

Table A1. Characteristics of choice sets used in the study.

| Choice <br> Set | Alternative* | Cartoon <br> character | Nutrient <br> content | Nutritional <br> claim |
| :---: | :---: | :---: | :---: | :---: |
| 1 | CC/LN | Present | Low | Absent |
|  | 2 <br> HN/CL | Absent | High | Present |
| 2 | 3 <br> LN/CL | Absent | Low | Present |
|  | 4 <br> CC/LN | Present | High | Absent |
| 3 | 5 <br> HN | Absent | High | Absent |
|  | 6 <br> CC/LN/CL | Present | Low | Present |
| 4 | Present | High | Present |  |
|  |  | Absent | Low | Absent |
|  |  |  |  |  |

Note: Details of the variables and the levels are shown in Table 2.

* CC: presence of the cartoon character; LN: low nutrient content; HN: high nutrient content; CL:
presence of nutritional claim.



Figure A1. Representation of the coefficients and the individuals in the first two dimensions of the Principal Component Analysis performed on the individual coefficients extracted from the mixed logit model used for estimating the effect of label information on mothers' choice of snacks for their children. Variables corresponding to coefficients of the two products (chocolate milk and sponge cake) are shown with different colors in the variables plot. The

772
773
two groups of mothers identified by hierarchical cluster analysis are shown in the score plot of the individuals with different markers and colors.



Figure A2. Representation of the coefficients and the individuals in the first two dimensions of the Principal Component Analysis performed on the individual coefficients extracted from the mixed logit model used for estimating the effect of label information on mothers' healthiness perception of snacks. Variables corresponding to coefficients of the two products (chocolate milk and sponge cake) are shown with different colors in the variables plot. The two groups of mothers identified by hierarchical cluster analysis are shown in the score plot of the individuals with different markers and colors.
a)

b)


Figure A3. Frequency of selection of labels in the choice conjoint task on mothers' choice of snacks for their children for the groups identified in the Hierarchical cluster analysis: a) Group 1, b) Group 2. Abbreviations in the name of the labels indicate presence of the cartoon character (CC), low nutrient content (LN), high nutrient content (HN) and presence of nutritional claim (CL).

799
800
$801 \quad$ a)
b)



Figure A4. Frequency of selection of labels in the choice conjoint task mothers' healthiness perception of snacks for the groups identified by the hierarchical cluster analysis: a) Group 1, b) Group 2. Abbreviations in the name of the labels indicate presence of the cartoon character (CC), low nutrient content (LN), high nutrient content (HN) and presence of nutritional claim (CL).


[^0]:    ${ }^{1}$ The variability refers to the coefficients of the mixed logit model and not the variability among participants according to the raw data.

[^1]:    ${ }^{2}$ The variability refers to the coefficients of the mixed logit model and not the variability among participants according to the raw data.

