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This Apple is Too Ugly for Me!

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Consumer Preferences for Suboptimal Food Products in the Supermarket and at Home

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## 25 Abstract

26 Food waste has received increasing scientific and societal attention during the last decade. One  
27 important cause of food waste is thought to be the un-willingness of supply chains and  
28 consumers to sell, purchase, and consume suboptimal or imperfect foods. Yet, empirical research  
29 on this issue is scarce and contradictory. The current research investigates under which  
30 conditions consumers purchase or consume foods that deviate from regular products in terms of  
31 appearance standards, date labelling, or damaged packaging, without deviation on the intrinsic  
32 quality or safety. An online choice experiment among 4214 consumers from five Northern  
33 European countries reveals that consumer preferences for suboptimal products differ depending  
34 on whether the consumer is in a supermarket or at home, and depending on the type of sub-  
35 optimality. Moreover, consumer choices, discount preferences, and waste behaviors of  
36 suboptimal products are influenced by demographics (nationality, age), by personality  
37 characteristics (value orientation, commitment to environmental sustainability, and perceived  
38 consumer effectiveness in saving the environment), and by individual-waste aspects (perceived  
39 food waste of the household, perceived importance of food waste, engaging in  
40 shopping/cooking). These findings provide important insights into consumer preferences for  
41 suboptimal products, and useful suggestions for supply-chain regulations on suboptimal  
42 products.

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44 Keywords: food waste, imperfect foods, suboptimal products, consumer choice, households,  
45 retail

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## This Apple is Too Ugly for Me!

### Consumer Preferences for Suboptimal Food Products in the Supermarket and at Home

#### 1.1 Introduction

The last couple of years, more and more attention has been given to the issue of food waste. Numerous articles have provided numbers on the amount of food that is being wasted along the food supply chain and in consumer households (Brautigam, Jorissen, & Priefer, 2014; Buzby & Hyman, 2012; Quested, Parry, Eastel, & Swannell, 2011), indicating that about one third to one half of all produced food is wasted (Parfitt, Marthel, & MacNaughton, 2010). As the production of food is assessed to cause approximately a third of all greenhouse gas emissions (Garnett, 2011), and requires extensive use of water, energy, land, and other natural resources (FAO, 2013; Godfray et al., 2010), it is inefficient to waste foods. Unfortunately, there are even some indications that household food waste is increasing over time (Kretschmer et al., 2013). Policy makers, supply chain actors, and consumers have set up non-governmental organizations, developed campaigns, and changed laws trying to reduce the amount of food waste (Aschemann-Witzel, De Hooge, & Normann, 2016; Fuchs & Glaab, 2011; FUSIONS, 2013; Halloran, Clement, Kornum, Bucatariu, & Magid, 2014; Quested, Marsh, Stunell, & Parry, 2013; Sieber & Dominguez, 2011). In addition, scholars from different disciplines have tried to unravel which factors cause supply chain actors and especially consumers to waste food (Aschemann-Witzel, De Hooge, Amani, Bech-Larsen, & Oostindjer, 2015; Evans, 2012; FUSIONS, 2013; Quested et al., 2013).

One significant source of food waste at retailers and in households seems to be the unwillingness to sell, purchase, or consume suboptimal or imperfect foods (Aschemann-Witzel et al., 2015; Buzby & Hyman, 2012; Buzby, Hyman, Stewart, & Wells, 2011). There are multiple

70 indications that consumers waste foods at home because the food has passed the best-before date  
71 (Newsome et al., 2014; WRAP, 2014a, 2014b). Also, international trade regulations and retailers  
72 have developed product specifications (i.e., rules concerning the appearance, weight, shape, and  
73 size of products) (Gobel, Langen, Blumenthal, Teitscheid, & Ritter, 2015; Halloran et al., 2014),  
74 on the basis of which supply chains waste foods that do not fulfil these product specifications,  
75 because it is assumed that consumers do not wish to buy and consume such suboptimal products  
76 (Buzby et al., 2011; Gobel et al., 2015; Gustavsson & Stage, 2011; Lebersorger & Schneider,  
77 2014; Loebnitz, Schuitema, & Grunert, 2014).

78         Yet, it is currently unclear which factors explain consumers' (non-)preference for  
79 suboptimal products. The current research addresses this question by studying consumer  
80 preferences for different types of suboptimal food products in the supermarket and at home. With  
81 an online choice experiment among 4214 consumers from five Northern European countries, we  
82 reveal consumer choices for suboptimal food products in terms of appearance, best-before date,  
83 and packaging damage in supermarkets and at homes. Moreover, we study consumers' demand  
84 for discounts to buy suboptimal food products at supermarkets, and consumers' likelihood of  
85 wasting suboptimal food products at home. Finally, we demonstrate the importance of  
86 demographics (e.g., nationality, age, gender, household composition, education, income), of  
87 personality characteristics (value orientation, commitment to environmental sustainability, and  
88 perceived consumer effectiveness in saving the environment), and of individual-waste aspects  
89 (food-waste awareness, perceived household food waste, perceived food waste importance) in  
90 consumer preferences for suboptimal food products. Collectively, these findings provide some  
91 new and essential insights into consumer preferences for the purchase and consumption of

92 suboptimal products, and can aid supply chains and policy makers to reduce waste of suboptimal  
93 foods, therewith reducing inefficient use of resources.

## 94 **1.2 Suboptimal products at supermarkets and in homes**

95 Suboptimal or imperfect foods are products that deviate from normal or optimal products  
96 1) on the basis of appearance standards (in terms of e.g. weight, shape, or size) (Bunn, Feenstra,  
97 Lynch, & Sommer, 1990), 2) on the basis of their date labelling (e.g., close to or beyond the best-  
98 before date), or 3) on the basis of their packaging (e.g., a torn wrapper, a dented can) (White,  
99 Lin, Dahl, & Ritchie, 2016), without deviation on the intrinsic quality or safety (Aschemann-  
100 Witzel et al., 2015; Gobel et al., 2015; Halloran et al., 2014). Empirical research on consumer  
101 preferences for suboptimal products is scarce, and only a handful of existing studies provide  
102 some insights into whether consumers are willing to purchase suboptimal products in  
103 supermarkets, and whether they are willing to consume suboptimal products at home.

104 Concerning the purchase of suboptimal products in supermarkets, three studies found that  
105 consumers were only willing to purchase fruits that were suboptimal in terms of appearance  
106 when the optimal fruits were sprayed with pesticides (Bunn et al., 1990), or when the deviation  
107 from the product specifications was only moderate (compared to extreme) (Loebnitz & Grunert,  
108 2015; Loebnitz et al., 2014). Research on damaged packaging extends this work by  
109 demonstrating that consumers under high cognitive load (i.e., consumers who were mentally  
110 preoccupied with other tasks) perceived superficial packaging damages (e.g., a torn wrapper, a  
111 dented can) as a source of potential contamination and of health and safety risks (White et al.,  
112 2016). Consequently, consumers under high cognitive load showed a less positive attitude  
113 towards and a lower intention to purchase foods with superficial packaging damage. Also, in one  
114 study, the majority of consumers (62%) indicated to buy foods with the longest remaining shelf

115 lives (Newsome et al., 2014), suggesting that consumers avoid the purchase of foods that are  
116 suboptimal in terms of being close to the best-before date. Further indirect support for the idea  
117 that consumers are less positive about foods with superficial packaging damage or foods close to  
118 the best-before date, comes from food loss research at supermarkets. Non-perishable food  
119 products such as pasta, canned vegetables, or cereals, have been found to mostly get discarded  
120 because of “crushed, dented, or otherwise damaged packaging, and expired shelf dates” (Kantor,  
121 Lipton, Manchester, & Oliveira, 1997, p. 5). There are some suggestions that consumers would  
122 need price discounts before they would be willing to buy such suboptimal products (Verghese,  
123 Lewis, Lockrey, & Williams, 2013), where willingness-to-pay decreases with the extent of the  
124 remaining shelf-life (Tsiros & Heilman, 2005). Literature also suggests that there can be an  
125 interaction between price discounts and perception of quality of the product (Theotokis,  
126 Pramataris, & Tsiros, 2012). Together, these findings seem to suggest that consumers will not be  
127 motivated to buy suboptimal foods (in terms of appearance, date labelling, or damaged  
128 packaging) in supermarkets.

129         Yet, there are also some indirect suggestions that consumers would be willing to purchase  
130 suboptimal foods in supermarkets. Marketing campaigns of supermarkets that provided a limited  
131 supply (in terms of days of the campaign, supply, or ways to buy) of suboptimal fruits and  
132 vegetables (e.g., the “Inglorious fruits and vegetables” from the French retailer Intermarché, the  
133 “Buitenbeentjes” from the Dutch retailer Albert Heijn) appeared to be successful (Aschemann-  
134 Witzel et al., 2016). Similarly, multiple European retailers offer products that are close to the  
135 best-before date at a lower price, and such actions attract consumers (Aschemann-Witzel et al.,  
136 2016). Consumers might thus be more motivated to purchase suboptimal products than existing  
137 research suggests. We propose that this discrepancy may depend on the type of product sub-

138 optimality. That is, consumers may have different preferences for products that are suboptimal  
139 on the basis of appearance (e.g. a bent cucumber, an apple with a spot), date labelling (e.g. dairy  
140 close to the best-before date), or on the basis of packaging damage (e.g., a dented carton).

141         Concerning the consumption of suboptimal foods at home, consumers have been shown  
142 to dislike not using products up to their full utility, and therefore are motivated to avoid wasting  
143 products that they possess (Bolton & Alba, 2012). This implies that, once consumers own a  
144 suboptimal product, they would prefer consuming the product (independent of the type of sub-  
145 optimality) to wasting it. On the contrary, the research on superficial damaged packaging in  
146 supermarkets demonstrates that damaged packaging can function as a source of perceived  
147 potential contamination and of perceived health and safety risks (White et al., 2016). As such  
148 perceptions would also play a role in the consumption of foods at home, this research would  
149 suggest that consumers are less likely to consume foods with suboptimal packaging at home.

150         In sum, there are few, and contradictory, empirical findings on the question whether  
151 consumers are motivated to buy and consume suboptimal products. It seems likely that  
152 consumers will act differently towards suboptimal products when they need to make a purchase  
153 decision in a supermarket compared to when they need to make a consumption decision at home  
154 (also suggested in previous focus group interviews, see Lengard-Almli et al., 2016). Indeed,  
155 there are multiple differences in consumer decisions concerning suboptimal foods in  
156 supermarkets compared to at homes: in supermarkets, consumers still can select the products,  
157 whereas at home the food is already bought. Moreover, consumers might experience different  
158 degrees of personal responsibility for the sub-optimality and different degrees of familiarity with  
159 the products' history depending on the setting (Campbell, Smith, Jaeger, & Harker, 2008;  
160 Watson & Meah, 2013). Therefore, the current research examined consumer preferences for

161 suboptimal products in supermarkets and at homes separately. Moreover, it seems that different  
162 types of sub-optimality (appearance, date labelling, or damaged packaging) can affect consumer  
163 choices differently. To test this assumption, the present research measured consumer preferences  
164 for products that are suboptimal in terms of appearance (an apple with a spot, a bent cucumber),  
165 date labelling (milk and yoghurt close to the best-before date), and damaged packaging (dented  
166 carton of juice, broken biscuits).

### 167 **1.3 The importance of demographics, personality characteristics, and individual-** 168 **waste aspects in suboptimal product preferences**

169 Consumer preferences for suboptimal products may not only depend on situational  
170 factors such as the setting (at supermarkets or in homes) and the type of sub-optimality  
171 (appearance, date labelling, or damaged packaging), but also on personal factors. Consumers'  
172 general food waste behavior has been shown to depend on 1) gender (Buzby & Hyman, 2012;  
173 Gutierrez-Barba & Ortega-Rubio, 2013; Katajajuuri, Silvennoinen, Hartikainen, Heikkila, &  
174 Reinikainen, 2014; Koivupuro et al., 2012), 2) age (Buzby & Hyman, 2012; Canali et al., 2013;  
175 Quested et al., 2013; Stefan, Van Herpen, Tudoran, & Lahteenmaki, 2013), 3) household  
176 composition (Aschemann-Witzel et al., 2015; Koivupuro et al., 2012; Porpino, Parente, &  
177 Wansink, 2015), 4) education (Quested et al., 2013), and 5) household income (Buzby & Hyman,  
178 2012; Koivupuro et al., 2012; Porpino et al., 2015; Stefan et al., 2013). Overall, research seems  
179 to suggest that women, younger consumers, consumers with children, lower educated consumers,  
180 and consumers with a higher household income, tend to waste more food. These demographics  
181 might also influence consumers' preferences to buy and consume suboptimal products (although  
182 Bunn et al., 1990 found no effect of demographics on consumer preferences for suboptimal  
183 products when the optimal product was sprayed with pesticides).



184           Moreover, personality aspects might play a role in consumer preferences for suboptimal  
185 products. For example, consumers have been found to demonstrate a higher likelihood to act  
186 environmentally friendly when they are personally committed to environmental sustainability  
187 (Alcock, 2012), when they value biospheric aspects such as natural resources and other species  
188 as relatively more important than egoistic aspects such as power or wealth (De Groot & Steg,  
189 2008), or when they have confidence in their ability to improve the environment (named  
190 perceived consumer effectiveness) (Berger & Corbin, 1992; Jones, Comfort, & Hillier, 2009). As  
191 choosing the suboptimal product might be perceived as a way to act environmentally friendly,  
192 commitment to environmental sustainability, biospheric values, and perceived consumer  
193 effectiveness might exert a positive influence on consumers' preferences for suboptimal foods.

194           Finally, it is possible that consumers' current food waste-related behaviors exert an  
195 influence on their purchase and consumption of suboptimal products. Consumers might differ in  
196 their knowledge or awareness of the food-waste issue (Porpino et al., 2015; Quested et al., 2011).  
197 It is possible that such knowledge or awareness can influence consumer preferences for  
198 suboptimal products, such that consumers who are more aware of the food-waste issue would be  
199 more inclined to prefer suboptimal foods. Moreover, consumers might differ in their perceptions  
200 of their household food waste, and of the importance of the food-waste issue set against other  
201 societal issues (Aschemann-Witzel et al., 2015). We have included these personal factors in our  
202 study to test for their relationship with preferences for suboptimal products.

203           To study the propositions that consumer preferences for suboptimal products depend on  
204 the setting (in a supermarket or at home) and on the type of sub-optimality, a cross-national  
205 online choice experiment was conducted. In our experiment, consumers indicated their choices  
206 for six (sub)optimal products either in a supermarket or a home setting. We also measured

207 necessary discounts for suboptimal products in the supermarket setting, and likelihood of  
208 wastage in the home setting. Demographics, personality characteristics, and individual-waste  
209 aspects were included to study their effects on consumer preferences for suboptimal products.

## 210 **2. Method**

### 211 **2.1 Respondents and design**

212 Four thousand two hundred and fourteen Northern European citizens (48.89% males, 18  
213 – 70 years old,  $M_{\text{age}} = 44.60$ ,  $SD_{\text{age}} = 14.44$ ) participated in the online study (for Descriptive  
214 statistics see Table 1). The respondents were recruited by an international agency that maintains  
215 representative panels in Denmark, Germany, Norway, Sweden, and The Netherlands. These five  
216 North-Western European countries are comparable in terms of urbanization, literacy rates,  
217 ecological footprint, and world system position (Jorgenson, 2003), and therefore we expected the  
218 outcomes and recommendations to have high generalizability and utility for North-West Europe.  
219 Yet, consumer acceptance of organic foods (Thøgersen, 2010) and the exposure of consumers to  
220 sustainable initiatives vary between the countries (e.g. NGO's pushing the issue of food waste  
221 onto the societal agenda), which may generate slight differences between countries in our study.  
222 In each of the countries, the agency recruited 850 respondents who, based on their age, gender,  
223 income, ethnicity, and occupation, formed a representative sample of the respective country.

224 The respondents received an invitation to partake in a 20-minute survey, with which they  
225 would earn points that they could spend in the agency's point shop. The survey was originally  
226 developed in English, and translated to the native languages of the five participating countries by  
227 the authors. The translated surveys were tested by minimum five local persons with regards to  
228 language appropriateness. Eighty-six respondents took less than 300 seconds to answer the  
229 survey and were therefore left out of the analyses (inclusion of these respondents in the data

230 analyses did not change the results). Respondents were randomly assigned to either the  
231 Supermarket ( $N = 2109$ ) or the Home condition ( $N = 2105$ ).

## 232 **2.2 Experimental design**

233 To measure the respondents' preferences when confronted with optimal versus  
234 suboptimal foods, a choice design including six pairs of food items was constructed (within-  
235 subjects factor). Because the sub-optimality can be specific to a product, we included two  
236 products for every type of sub-optimality. The selected suboptimal food items included an apple  
237 and a cucumber with a suboptimal appearance, milk and yoghurt with a suboptimal date  
238 labelling, and fruit juice and biscuits with small damages on the packaging (see Appendix A).  
239 For each type of food item, two images were created: an optimal version with standard  
240 appearance or with long remaining best-before date, and a suboptimal version showing visual  
241 defects (odd shape, brown spot, past best-before date, or dented packaging). We preferred to use  
242 pictures of actual products, and for the apple, cucumber, fruit juice, and biscuits this was  
243 possible. However, for the sub-optimality in terms of date labeling, this was hardly possible. The  
244 countries differed in their dairy brands, and the interpretation of the dates as being optimal or  
245 suboptimal depend on the day that participants answered the survey. Because products over the  
246 best-before data cannot be sold legally in many countries, and to avoid confounds, we developed  
247 neutrally-designed packages on which the particular best-before dates differed both by product  
248 and by condition. In the Home condition, the suboptimal best-before date stated "yesterday" (for  
249 milk) and "one week ago" (for yoghurt). In the Supermarket condition "today was used for both  
250 products for the suboptimal product. With this distinction we avoided that the options  
251 "yesterday" and "one week ago" were unrealistically encountered in the Supermarket condition.  
252 Half of the participants made the six choices in a Supermarket condition, while the other half

253 made the six choices in the Home condition (between-subjects design). The Supermarket and  
254 Home conditions shared the same images, except (as mentioned above) in the case of suboptimal  
255 best-before dates. All food items and choice items within each pair (optimal versus suboptimal)  
256 were presented in a randomized balanced order across participants.

### 257 **2.3 Choice task**

258         During the choice task, the respondents were asked to “imagine that you’re in your home  
259 [in a supermarket], ready to select a [food item; see Appendix A]”. In both conditions,  
260 respondents saw two images: one of a suboptimal product and one of the corresponding optimal  
261 product, in randomized positions. As the dependent variable *Suboptimal choice*, the respondents  
262 indicated which one they chose to buy (given an identical price, in the Supermarket condition) or  
263 to consume (in the Home condition). They also had an option to choose “I don’t know/ none of  
264 these”. In the Supermarket condition, the respondents subsequently indicated what the lowest  
265 acceptable discount would be for them to purchase the suboptimal product using a slider scale  
266 (with 1% precision), ranging from 0% (no discount at all) to 100% (product for free) (Drozdhenko  
267 & Jensen, 2005; Jensen & Drozdhenko, 2008). This question is similar to a standard measure of  
268 willingness-to-pay (asking how much more in percentage consumers are willing to pay, see  
269 Aschemann-Witzel & Zielke, 2015), but converted to the needed discount for the willingness-to-  
270 accept the food item. This formed our dependent measure *Suboptimal discount*. In the Home  
271 condition, the respondents indicated how probable it was that the suboptimal product would be  
272 discarded in the garbage using a slider scale (with 1% precision), ranging from 0% (Would  
273 definitely be consumed) to 100% (Would definitely be discarded). This formed our dependent  
274 measure *Suboptimal disposal*. Please note that both Suboptimal discount and Suboptimal  
275 disposal measures were solely intended to make quantitative comparisons between products and

276 not to use them as absolute numbers.

277 In both conditions, the respondents then saw once again the picture of the suboptimal  
278 product and a list of associations presented as a Check-All-That-Apply (CATA) task (see Table 4  
279 for the list of associations). The respondents checked all associations that they thought applied to  
280 the displayed suboptimal product. The data were analyzed by Correspondence Analysis in  
281 XLSTAT version 2015.1.03.15473 (Addinsoft) to obtain multivariate maps of the suboptimal  
282 products' associations. After these *Product associations*, the respondents continued with  
283 answering the Suboptimal choice, Suboptimal discount (Supermarket condition), Suboptimal  
284 disposal (Home condition), and the Product associations for another product. The six food  
285 products were displayed in random order. The *Overall suboptimal choice* was calculated as the  
286 number of times respondents selected the suboptimal product (with a maximum of six when all  
287 six suboptimal products were selected) and treated in all analyses as a ratio scale. *Overall*  
288 *suboptimal discount* formed the average of the Suboptimal discount answers across products (in  
289 the Supermarket condition), and *Overall suboptimal disposal* formed the average of the  
290 Suboptimal disposal answers across products (in the Home condition).

#### 291 **2.4 Procedure and measures for demographics, personality, and individual-waste aspects**

292 The respondents started the survey by answering 55 questions regarding their food-  
293 related lifestyles and habits (see Aschemann-Witzel et al., 2016 for details, analysis and results).  
294 Then, the respondents answered the *Value Orientation Scale* (De Groot & Steg, 2008), indicating  
295 for 12 mentioned values to what degree it is a guiding principle in their personal lives (see  
296 Appendix B, ranging from -1 (opposed to my values), 0 (not at all important), to 7 (extremely  
297 important)). The scale resulted in three value orientation types: egoistic, altruistic, and  
298 biospheric.

299           The respondents continued with a shortened version of the *Commitment to Environmental*  
300 *Sustainability Scale* (Alcock, 2012), which measures personal commitment to environmental  
301 sustainability by putting sustainability in the context of personal costs and forgoing other things  
302 in life (1 = completely disagree, 7 = completely agree). We used the items “(1) It takes too much  
303 time and effort to do things that are environmentally friendly” (recoded by reversing the scale),  
304 “(2) The environment is a low priority for me compared with a lot of other things in my life”  
305 (recoded), and “(3) I am environmentally friendly in most things that I do”. A Factor analysis on  
306 the three items showed a clear one-factor solution (Eigenvalue = 1.58,  $R^2 = 53\%$ ), but did not  
307 show a satisfactorily reliable scale (Cronbach’s  $\alpha = .54$ ). Deletion of item 3 increased reliability  
308 to an acceptable level (Cronbach’s  $\alpha = .63$ ).

309           The respondents also answered three items on *Perceived Consumer Effectiveness* (Berger  
310 & Corbin, 1992; Lord & Putrevu, 1998). This scale reflects consumers’ confidence in their  
311 ability to improve the environment. A Factor analysis on “(1) I feel personally helpless to have  
312 much of an impact on a problem as large as the environment” (recoded), “(2) I do not feel I have  
313 enough knowledge to make well-informed decisions on environmental issues” (recoded), and  
314 “(3) I expect the environment to continue to deteriorate until it is almost unliveable before  
315 enough attention is paid to improve it” (recoded) (1 = completely disagree, 7 = completely agree)  
316 showed a clear one-factor solution (Eigenvalue = 1.58,  $R^2 = 53\%$ ), but an unreliable scale ( $\alpha =$   
317  $.54$ ). Deletion of item 3 increased reliability substantially (Cronbach’s  $\alpha = .62$ ).

318           Next, the respondents performed the choice task that is described above. Including the  
319 choice task in the middle of the various questionnaires allowed preserving respondents’ attention  
320 and motivation to fulfill the survey. Following the choice task, respondents’ *Food-waste*  
321 *awareness* was measured with “According to what you have heard or would guess: how much of

322 the world's food do you think is wasted (in % across the global food supply chain)?" and  
323 "According to what you have heard or would guess: how much of the food in households is  
324 wasted (in % of the food bought)?" The correct answers we used were 35% and 33%,  
325 respectively (FAO, 2013). The average Food-waste awareness score consisted of summed up  
326 deviations from the correct answers and reversing the score, such that a higher score would  
327 reflect less errors (more food-waste awareness; ranging from 0, maximum possible errors made,  
328 to 132, exactly correct answers).

329         As a measure of *Perceived household food waste*, the respondents indicated for five  
330 product categories (fresh fruit and vegetables, milk and dairy products, bread and other bakery  
331 products, meat and fish, and prepared meals/dishes (leftovers)) how much (in %) of what they  
332 buy or cook usually ends up being thrown away at home. Respondents assessed their food waste  
333 in the different categories in a similar pattern. The categories therefore formed one scale  
334 (Eigenvalue = 3.79,  $R^2 = 75\%$ ,  $\alpha = .92$ ) named *Perceived household food waste*. Further, the  
335 respondents specified the relative importance of reducing food waste in comparison to reducing  
336 obesity, reducing environmental pollution, and stabilizing the global economy (1 = much less  
337 important, 7 = much more important). These items formed *Perceived food waste importance*  
338 (Eigenvalue = 2.07,  $R^2 = 69\%$ ,  $\alpha = .77$ ).

339         Finally, to measure demographics, respondents indicated how often they did the grocery  
340 shopping and the cooking for their households (both items 1 = never, 5 = always, averaged into  
341 one shopping/cooking variable), their gender and age, the age groups in their households (0-6  
342 years, 7-18 years, 19-65 years, or 66 years and older, recoded into no children under 18 or  
343 children under 18), their nationality, their education, their main occupation, their household  
344 income, and whether they were active in an environmental or food waste organization.

### 3. Results

#### 3.1 Overall suboptimal choices

On average, respondents selected only one or two suboptimal products out of the six choices ( $M = 1.24$ ,  $SD = 1.68$ ; see Table 2). This preference depended on the condition: the respondents in the Supermarket condition chose the suboptimal product less often ( $M = 0.50$ ,  $SD = 0.95$ ) compared to the respondents in the Home condition ( $M = 1.99$ ,  $SD = 1.91$ ,  $t(4212) = 32.00$ ,  $p < .01$ ). Also, the preference for the suboptimal product depended on the type of product ( $\chi^2(5) = 558.54$ ,  $p < .01$ ,  $\Phi > .15$ ). Across conditions, the respondents more often selected the suboptimal cucumber or yoghurt compared to the other suboptimal products.

A Binary logistic regression with Condition (Supermarket vs. Home condition) and Product as independent variables and with Suboptimal choice as dependent variable indeed showed that both the Condition ( $B = -2.29$ ,  $Wald(1) = 239.13$ ,  $p < .01$ ) and the Product ( $Bs > .71$ ,  $Walds > 92.84$ ,  $ps < .01$ ) influenced respondents' choice for the suboptimal product<sup>1</sup>(see Table 2). For every product, the suboptimal one was chosen less often when the respondents were in a supermarket compared to when they were at home (all  $\chi^2s > 63.18$ ,  $ps < .01$ ,  $\Phi s > .13$ ). Most notably, in supermarkets, 25% of the respondents would buy a bent cucumber, but hardly any respondent would purchase an apple with a spot (2.6%) or broken biscuits (3.3%). At home, more than 40% of respondents were fine with consuming milk (42.4%) or yoghurt (46.9%) past the best-before date, but only 21% of consumers would consume the apple with a spot.

#### 3.2 Influences of demographics, personality characteristics, and individual-waste aspects

A Linear regression analysis with overall suboptimal choice as the dependent variable and condition, demographics (country, gender, age, household composition, education, household income), personality measures (the three value orientations, commitment to



368 sustainability, perceived consumer effectiveness), and individual-waste aspects (food-waste  
369 awareness, perceived household food waste, perceived food waste importance, frequency of  
370 shopping and cooking) as independent variables revealed a significant model ( $F(19, 3715) =$   
371  $69.69, p < .01, R^2 = .26, R^2_{\text{adjusted}} = .26$ ) (see Table 3).

372 Respondents' preference for suboptimal products depended on the condition they were in  
373 (Supermarket or Home condition), on their demographics, on some personality aspects, and on  
374 some individual-waste aspects (see column 'Total' in Table 3). More specifically, in terms of  
375 demographics, respondents demonstrated a higher tendency to choose suboptimal products when  
376 they were from The Netherlands or Norway, or when they were younger. In terms of personality,  
377 respondents who had a higher commitment to environmental sustainability showed a higher  
378 preference for suboptimal products. Value orientations and perceived consumer effectiveness did  
379 not have an influence on choices. Finally, in terms of individual-waste aspects, respondents  
380 showed a higher tendency to choose suboptimal products when they had a lower perceived own  
381 household food waste, when they found the issue of food waste more important, or when they  
382 did the shopping and cooking more often. Food-waste awareness did not influence choices.

### 383 **3.3 Suboptimal choices in supermarkets and at homes**

384 We predicted that preferences for suboptimal products would differ depending on  
385 whether consumers are in supermarkets or at home. Indeed, analyses revealed that different  
386 factors influenced suboptimal preferences in the Supermarket condition compared to the Home  
387 condition (see Table 3). In the Supermarket condition, the Linear regression analysis revealed  
388 that respondents' preferences for suboptimal products in supermarkets depended on multiple  
389 independent variables ( $F(18, 1864) = 6.55, p < .01, R^2 = .06, R^2_{\text{adjusted}} = .05$ ). Supermarket  
390 respondents were more likely to choose suboptimal products when they were from Germany,

391 when they had a lower egoistic value orientation, or when they had a higher perceived consumer  
392 effectiveness. For individual-waste aspects only perceived food waste importance exerted a  
393 positive influence on choices for suboptimal products in this condition.

394 In the Home condition, the Linear regression analysis ( $F(18, 1850) = 18.80, p < .01, R^2 =$   
395  $.16, R^2_{\text{adjusted}} = .15$ ) showed that respondents were more likely to choose suboptimal products  
396 when they were *not* from Germany, when they were from The Netherlands or Norway, or when  
397 they had a higher commitment to environmental sustainability. They also had a higher tendency  
398 to consume suboptimal products when they had a lower perceived own household food waste, or  
399 did more shopping/cooking. Thus, it seems that different aspects of consumers' personality  
400 (egoistic value orientations, commitment to environmental sustainability vs. perceived consumer  
401 effectiveness) and of consumers' individual-waste aspects (own household food waste and  
402 shopping/cooking habits) explain preferences for suboptimal products when consumers are in the  
403 supermarket compared to when they are at home. Both models, however, showed a low  $R^2$  and  
404 thus can only predict little. This may not surprising considering the multiplicity of factors  
405 affecting product choices in homes and especially in supermarkets.

#### 406 **3.4 Product associations and their influences on suboptimal choices**

407 The differences in preferences for suboptimal products might depend on how these  
408 products were perceived, or on how the product associations played a role in the decision to  
409 choose a suboptimal product. We first tested whether products were perceived differently.  
410 Cochran's Q tests showed that, across conditions, product associations differed for all products  
411 (all  $ps < .01$ ). These differences between products were found both in the Supermarket (all  $\chi^2s >$   
412  $542.02, ps < .01$ ) and the Home condition (all  $\chi^2s > 258.52, ps < .01$ ). When comparing the  
413 product associations between the Supermarket and the Home condition, the only differences in

414 product associations were the dairy products. In the Home condition, the dairy products were  
415 associated by consumers with being unsafe to eat, to be discarded or to be consumed as soon as  
416 possible, being unattractive and having a bad taste, whereas in the Supermarket condition these  
417 products were simply associated with having to be consumed as soon as possible (Figure 1). This  
418 difference might relate to the divergence in date labelling: whereas milk and yoghurt were close  
419 to the best-before date in the Supermarket condition, they were one day (milk) and one week  
420 (yoghurt) passed the best-before date in the Home condition. In addition, the apple with a spot  
421 was more frequently associated with “to be discarded” in the supermarket condition than in the  
422 home condition. The remaining suboptimal products were perceived similarly across conditions,  
423 with characteristics of good taste, safe to eat, to be eaten as it is, and suitable for adults, children  
424 and (except for the broken biscuits) for guests.

425         Another possibility for the divergence in suboptimal choices for the products is that the  
426 product associations might have exerted different influences on respondents’ suboptimal choices  
427 depending on the product. To test whether the product associations influenced the decision to  
428 choose the suboptimal product differently for every product, we conducted Binary logistic  
429 regressions with the product associations of the suboptimal product as independent variables and  
430 the suboptimal choices for every product separately as dependent variables (see Table 4). The  
431 results reveal that, for all products, attractiveness of the product and the safety of consuming the  
432 product (except for cucumber) played a role in the decision to choose the suboptimal product. On  
433 the other hand, whether a product was perceived to be suitable for children did not play a role in  
434 the decision for any of the products. This may be because all products tended to be equivalently  
435 suitable for adults and children. There were differences between products in the role of product  
436 associations in suboptimal choices. The product’s perceived taste correlated with the decision to

437 choose the suboptimal product only for apples, cucumbers, and milk. Whether the product was  
438 perceived to be suitable for serving to guests was related to the choice decision only for  
439 cucumbers, juice, and biscuits. Finally, the decision to choose the suboptimal product could be  
440 influenced by whether the product could be used in cooking (for apples, yoghurt) or could be  
441 consumed as it was (for apples, milk, yoghurt, biscuits).

### 442 **3.4 Suboptimal discounts in supermarkets**

443 Respondents in the Supermarket condition also indicated how much discount they needed  
444 on the suboptimal product before they were willing to purchase the suboptimal product  
445 (*Suboptimal discount*). Respondents' discount preferences depended on the type of product ( $F$   
446 (5) = 714.21,  $p < .01$ ; see Table 2). They needed a higher discount before they were willing to  
447 buy the milk or yoghurt one day before the best-before date or the broken biscuits, compared to  
448 the bent cucumber or to the indented carton of juice. Respondents needed the highest discount  
449 for the apple with a spot before they were willing to buy it ( $M = 67.1\%$ ,  $SD = 30.3$ ). This finding  
450 is in line with the more frequent "to be discarded" association for the apple that was reported  
451 above.

452 A Linear regression analysis with Overall suboptimal discount as the dependent variable  
453 and the demographics, personality measures, and individual-waste aspects as independent  
454 variables showed that respondents' preferred discount on suboptimal products in supermarkets  
455 depended mainly on their demographics and individual-waste aspects ( $F(18, 1864) = 13.40$ ,  $p <$   
456  $.01$ ,  $R^2 = .12$ ,  $R^2_{\text{adjusted}} = .11$ ). Respondents needed a higher discount before they would purchase  
457 suboptimal products when they were from Denmark ( $\beta = .06$ ,  $p = .05$ ) or The Netherlands ( $\beta =$   
458  $.06$ ,  $p = .04$ ), when they were female ( $\beta = .05$ ,  $p = .03$ ), when they were older ( $\beta = .25$ ,  $p < .01$ ),  
459 when they had children ( $\beta = .05$ ,  $p = .04$ ), or when they had a lower education ( $\beta = -.06$ ,  $p = .01$ ).

460 In terms of personality, respondents needed a higher discount when they had a lower  
461 commitment to environmental sustainability ( $\beta = -.13, p < .01$ ). Finally, respondents needed a  
462 higher discount when they had a higher perceived own household food waste ( $\beta = .12, p < .01$ ),  
463 or when they were less aware of the food-waste issue ( $\beta = -.10, p < .01$ ).

### 464 **3.5 Suboptimal disposal in households**

465 Respondents in the Home condition not only indicated whether they would choose the  
466 suboptimal or the optimal product, they also indicated the probability of disposing the  
467 suboptimal product. Respondents' disposal estimations depended on the type of product ( $F(5) =$   
468  $285.29, p < .01$ ; see Table 2). They showed a higher probability to throw away the apple with a  
469 spot, the milk, and the yoghurt one day/week past the best-before date compared to the bent  
470 cucumber, the indented carton of juice, or the broken biscuits.

471 A Linear regression analysis with Overall suboptimal disposal as the dependent variable  
472 and the demographics, personality measures, and individual-waste aspects as independent  
473 variables showed that respondents' probability of suboptimal product disposal depended on their  
474 demographics, personality, and individual-waste aspects ( $F(18, 1850) = 24.42, p < .01, R^2 = .19,$   
475  $R^2_{\text{adjusted}} = .19$ ). Respondents showed a higher probability to dispose suboptimal products when  
476 they were from Denmark, Germany, or the Netherlands ( $\beta s > .12, p s < .01$ ), when they were  
477 older ( $\beta = .08, p < .01$ ), or when they had a lower education ( $\beta = -.08, p < .01$ ). In terms of  
478 personality aspects, respondents had a higher probability to dispose suboptimal products when  
479 they had lower biospheric value orientations ( $\beta = -.07, p = .03$ ), or when they had a lower  
480 commitment to environmental sustainability ( $\beta = -.11, p < .01$ ). Also, they had a higher  
481 probability to dispose suboptimal products when they had a higher perceived own household  
482 food waste ( $\beta = .27, p < .01$ ), or when they had a lower food-waste awareness ( $\beta = -.06, p < .01$ ).

483

#### 4. General Discussion

484 Consumer preferences for suboptimal food products are suggested to play a large role in

485 the retailer and consumer food-waste issue (Aschemann-Witzel et al., 2015; Buzby et al., 2011).

486 The present research contributes to this assumption by demonstrating what factors play a role in

487 consumer preferences for suboptimal products. It appears that consumer preferences for

488 suboptimal products differ when they focus on buying a product in a supermarket from when

489 they focus on consuming a product at home. Moreover, the type of sub-optimality plays a role in

490 the choice process: consumers show different preferences for products that deviate in terms of

491 appearance, date labelling, or damaged packaging. Consumer choices, discount preferences, and

492 waste behaviors of suboptimal products appear to be influenced by consumers' demographics

493 (nationality, age), by their personality characteristics (value orientation, commitment to

494 environmental sustainability, and perceived consumer effectiveness in saving the environment),

495 and by individual-waste aspects (perceived food waste of the household, perceived importance of

496 food waste, and engaging in shopping/cooking).

#### 4.1 Theoretical contributions and future research

498 The present findings provide a useful addition to the study of food waste. Until now,

499 most research on food waste has indicated that sub-optimality in terms of appearance, date

500 labelling, or damaged packaging plays an important role in both supply chain and household

501 food waste. Supply chains, for example, are found to waste foods because consumers are

502 perceived as unwilling to purchase products that are deviant in terms of shape or color, that are

503 close to the best-before date, or that have a slightly damaged packaging (Gobel et al., 2015;

504 Lebersorger &amp; Schneider, 2014). Our findings suggest that consumers can demonstrate a

505 tendency to purchase suboptimal products, but that these purchasing tendencies and subsequent

506 consumption tendencies at home depend on the type of sub-optimality. Moreover, consumer  
507 preferences differ when consumers decide about which product to buy compared to when they  
508 decide about which (already purchased) product to consume. Therefore, making distinctions  
509 between types of sub-optimality and the settings in which consumer preferences are studied  
510 would aid the understanding of consumer food waste.

511         The current findings not only suggest that consumer preferences may depend on the type  
512 of sub-optimality, they also indicate that different deviations in appearance may play a role. In  
513 our study, consumers appeared willing to purchase and consume a product that deviated on the  
514 basis of shape (the cucumber), and they indicated lower necessities for discounts and lower  
515 tendencies of wastage for this product compared to the other suboptimal products. This implies  
516 that retailers could easily offer suboptimal products in terms of appearance to consumers.  
517 However, an appearance deviation in terms of color (the apple with a spot) was only very  
518 limitedly accepted. The product associations indicated that the product with a color deviation  
519 was perceived as unattractive, unsafe to eat, and bad-tasting. Because these aspects determine  
520 consumers' tendencies to purchase suboptimal products in supermarkets, consumers were not  
521 willing to buy the apple with a spot. In sum, it is important for both future research and retailers  
522 to make a distinction between appearance deviations in terms of shape, color, and size.

523         The present findings demonstrate that consumers are differently sensitive to different  
524 types of sub-optimality. Consumer preferences for discounts, and consumer probabilities to  
525 dispose, differed across suboptimal products in terms of appearance, best-before date, and  
526 packaging damage. Yet, the current set of studied products is not all-encompassing, and  
527 consumers may demonstrate different levels of sensitivity for different products of one type of  
528 sub-optimality. For example, future research is needed to study whether consumers respond

529 similarly to dairy, canned vegetables, and pasta past the best-before date, or to neutrally-designed  
530 (in the present research: milk and yoghurt) versus branded packaging (in the present research:  
531 juice). Similarly, our study did not test all possible aspects of sub-optimality in terms of  
532 appearance and packaging damage. Future research is poised to examine whether consumer  
533 responses to, for example, deviant sizes, cracks in, or print errors on packaging, differ from the  
534 current findings. Finally, future research may investigate consumers' emotional responses and  
535 inferences on intrinsic quality triggered by such external suboptimal characteristics.

536         Interestingly, our results do not converge with existing findings on the role of  
537 demographics in food wasting behavior. Whereas gender, age, household composition,  
538 education, and household income have been found to influence food-waste behaviors (e.g.,  
539 Koivupuro et al., 2012; Quested et al., 2013), the current study suggests that only age plays a role  
540 in consumer preferences for suboptimal products. Moreover, our results do not confirm that age  
541 has a negative effect on food waste (Buzby & Hyman, 2012; Canali et al., 2013; Stefan et al.,  
542 2013). Instead, it appears that younger consumers are more open to purchasing and consuming  
543 suboptimal products, and have a lower tendency to waste suboptimal products. It is possible that  
544 our findings do not replicate existing research on demographics because the inclusion of  
545 personality aspects and individual-waste aspects explain at least some of the effects that have  
546 been found for demographics on food-waste behaviors in other studies. Another possibility is  
547 that findings from food-waste behaviors do not translate to preferences for suboptimal products.  
548 Future research is needed to provide clarification on this issue, and to develop a more thorough  
549 understanding of the role of demographics and personality factors in consumer food waste.

550         It is important to mention that our research is based on consumers' self-reported  
551 intentions to buy and consume suboptimal products in a web survey with on-screen images. One



552 may wonder whether consumers will behave differently in front of the actual products in a  
553 supermarket or at home. The technique of evoked contexts has been reported to be an efficient  
554 manner to mentally and emotionally condition respondents to the target situation (Aschemann-  
555 Witzel et al., 2016; Lengard-Almli et al., 2016), suggesting that our findings are based on  
556 validated and reliable measures.

557         When exploring the Supermarket and the Home condition separately, the predictive  
558 ability of the respective models appeared to be poor. This result underlines that a consumer's  
559 food choice is influenced by a complex set of factors, of which only a fraction was currently  
560 captured. It suggests that further research might rather focus on specific choices, food categories  
561 and types of sub-optimality, to be able to arrive at a greater level of explained variation. Other  
562 possible approaches to potentially improve these models would be to conduct a non-hypothetical,  
563 incentive-compatible procedure such as experimental auctions (see e.g. Olesen, Alfnes, Rora, &  
564 Kolstad, 2010), or to conduct actual product choices in supermarkets and at homes, as these  
565 methods may be more engaging for the consumer. Yet, both approaches may not be realistic to  
566 conduct on such a large sample of consumers.

#### 567 **4.2 Practical contributions**

568         The current study provides useful recommendations for both supply chains (retailers) and  
569 policy makers. First, the results indicate that consumers seem to be sensitive to discounts on  
570 suboptimal products, and that the majority of consumers is willing to purchase any type of  
571 suboptimal product when a discount is given. This suggests that product discounts can be a  
572 practice that is worth expanding, as it can generate a favorable consumer response. Yet, to be  
573 efficient, discounts should be in line with the product and its flaw. Based on the present data, it  
574 seems that efficient price discounts may be low for a fresh, odd-shape produce or too high for an

575 apple with a spot (see Table 3).

576           Second, the observed differences between the supermarket setting and the home setting  
577 imply that policy makers should make a clear distinction between whether they are focusing on  
578 purchasing behaviors at supermarkets, or on consumption behaviors at home. Not only do  
579 consumer preferences for different types of sub-optimality differ across settings, the factors that  
580 influence these preferences also differ. For example, our findings imply that food waste  
581 reduction campaigns may become more successful when such campaigns focus on egoistic value  
582 orientations, perceived consumer effectiveness, or the importance of the food-waste issue in  
583 cases where they address consumer purchasing behaviors of suboptimal foods. When campaigns  
584 aim to reduce food waste of suboptimal foods in households, they may be more successful by  
585 focusing on consumers' commitment to environmental sustainability or on shopping and cooking  
586 habits.













587           Third, the finding that consumers who regularly engage in shopping and cooking are  
588 more inclined to purchase suboptimal products, provides some interesting suggestions for retailer  
589 actions and policy makers. For example, it might be possible that consumers who are more often  
590 exposed to suboptimal products, are more open to suboptimal products. Thus, including  
591 suboptimal products in the retailer's standard assortment might generate increased purchase  
592 likelihoods of such products over time. Moreover, consumers who have more experience with  
593 suboptimal products, might be more open to buy and consume products that are close to or at the  
594 best-before date, because they have knowledge on how to interpret best-before dates or on how  
595 to use other senses to evaluate these products. Indeed, currently multiple retailers across Europe  
596 offer a discount on products that are close to or at the best-before date. Finally, the present data  
597 suggest that there is a marketing potential for suboptimal foods, especially towards people

598 interested in cooking.

### 599 **4.3 Conclusion**

600 In sum, suboptimal products are not necessarily a cause of food waste. Consumers are  
601 open to purchase especially products that deviate on the basis of their shape, and to consume  
602 especially products that deviate on the basis of their shape, best-before date, or damaged  
603 packaging. Almost every type of suboptimal product can be sold when consumers receive a  
604 discount that fits the sub-optimality. Yet, the sub-optimality may influence consumer perceptions  
605 of taste, attractiveness, and safety, even though the objective quality has not changed. Future  
606 research questions such as: how can we re-train consumers to rely on taste and usage properties  
607 of the food before their looks? How can we teach consumers to separate quality, taste, and safety  
608 evaluations from product appearance? And how can we adjust consumers' internal norms for  
609 optimal product to include suboptimal products? are interesting lines for future research that still  
610 need to be addressed. But on the basis of our research, we can at least conclude one thing:  
611 product sub-optimality is key in consumer decision making.

## 612 Appendix A. Used pictures of Suboptimal and Optimal Foods

		Foods	
		Suboptimal	Optimal
Product Type			
Apple			
Cucumber			
(Neutrally-designed) Milk ("today" (Supermarket)/ "yesterday" (Home) vs. "1 week left")			
(Neutrally-designed) Yoghurt ("today" (supermarket)/ "yesterday" (Home) vs. "1 week left")			
Juice			
Biscuits			

613 *Note.* For milk and yoghurt, text was displayed in the national language of data collection (Norwegian products

614 shown here). Products and product types were displayed in a randomised balanced order.

## 615 Appendix B. Items and factor loadings of the value orientation measure (De Groot &amp; Steg, 2008)

Item	Egoistic	Altruistic	Biospheric
1. Control over others, dominance	<b>.73</b>	-.12	.01
2. Material possessions, money	<b>.56</b>	-.01	-.04
3. The right to lead or command	<b>.88</b>	-.09	.04
4. Having an impact on people and events	<b>.67</b>	.15	.01
5. Equal opportunity for all	-.02	<b>.71</b>	.01
6. A world free of war and conflict	-.05	<b>.66</b>	.13
7. Correcting injustice, care for the weak	-.02	<b>.94</b>	-.05
8. Working for the welfare of others	.04	<b>.62</b>	.05
9. Protecting natural resources	.01	.18	<b>.73</b>
10. Harmony with other species	-.01	.04	<b>.82</b>
11. Fitting into nature	-.01	-.11	<b>.93</b>
12. Preserving nature	-.02	.07	<b>.81</b>
Reliability ( $\alpha$ )	.80	.84	.91

616 *Note.* Items answered using 8-point scales, labelled from -1 (opposed to my values), 0 (not at all important), to 7

617 (extremely important).

618

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## Footnotes

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1. When analysing the choices between suboptimal and optimal products, we did not

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analyse the participants that chose the “I don't know” option. These participants only

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formed 7% of the sample. When including these participants in our analysis, a

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Multinomial regression analysis confirmed the findings from the Binary logistic

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regression: both the home-Supermarket condition ( $B_s > 1.03$ ,  $Walds > 303.02$ ,  $ps < .01$ )

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and product had a significant influence on the choice of suboptimal products ( $B_s > .13$ ,

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$Walds > 4.44$ ,  $ps < .04$ ).

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778 Table 1. Descriptive Statistics

	<b>Overall</b> <i>n</i> = 4214	<b>Supermarket Condition</b> <i>n</i> = 2109	<b>Home condition</b> <i>n</i> = 2105
Age in years <i>M</i> (SD)	44.60 (14.44)	00 (0.00)	00 (0.00)
Gender <i>N</i> (%)			
Female	51.1	50.2	52
Male	48.9	49.8	48
Household composition <i>N</i> (%)			
No children under 18	69	69.3	68.7
Children under 18	31	30.7	31.3
Education <i>N</i> (%)			
Primary education	7.8	7.7	8
Secondary education	22.7	22.8	22.6
Vocational school	27.1	27.5	26.8
Bachelor degree	22.5	23	22.1
Master degree	17.9	16.8	19
PhD	1.9	2.2	1.5
Occupation <i>N</i> (%)			
Fulltime employed	48.2	48.6	47.8
Parttime employed	12.9	13.1	12.7
unemployed	5.6	5.2	5.9
Student	9.9	10.2	9.6
Volunteer	0.9	0.7	1.1
Retired	14.9	14.6	15.2
Not specified	7.6	7.5	7.6
Household income <i>N</i> (%)			
Less than half of average	20.2	20	20.4
Between half of average and average	25.1	25.4	24.8
Average in home country before tax	15.4	14.6	16.2
Between average and 1.5 average	16.7	17.2	16.2
Above 1.5 average	10.8	11.3	10.3
Not specified	11.8	11.6	12.1
Active in environmental organisation <i>N</i> (%)			
No	97.5	97.2	97.8
Yes	2.5	2.8	2.2
Value Orientation <i>M</i> ( $\pm$ SD)			
Egoistic	2.14 (1.57)	2.15 (1.56)	2.14 (1.58)
Altruistic	5.32 (1.41)	5.32 (1.39)	5.32 (1.43)
Biospheric	5.32 (1.52)	5.32 (1.51)	5.32 (1.53)
Commitment to Environmental Sustainability <i>M</i> (SD)	4.71 (1.42)	4.71 (1.43)	4.72 (1.42)
Perceived Consumer Effectiveness <i>M</i> (SD)	4.09 (1.37)	4.09 (1.34)	4.08 (1.41)
Food waste Awareness <i>M</i> (SD)	101.30 (23.02)	101.52 (22.96)	101.09 (23.08)
Perceived household waste <i>M</i> (SD)	12.54 (14.95)	12.44 (14.82)	12.64 (15.07)
Perceived waste importance <i>M</i> (SD)	4.56 (1.32)	4.56 (1.31)	4.56 (1.33)
Do shopping/cooking <i>M</i> (SD)	4.16 (0.83)	4.16 (0.82)	4.16 (0.84)

779 Table 2. Suboptimal choices, Suboptimal discount, and Suboptimal disposal Means (and *SD*) separated by  
 780 Condition and Product

Product	Suboptimal choice		Suboptimal Discount	Suboptimal Disposal
			(Supermarket condition)	(Home condition)
	Condition		Scale 0 - 100%	Scale 0% - 100 %
	Supermarket	Home	Mean (SD)	Mean (SD)
Apple	2.6 %	21.0 %	67.1 (30.3) <sup>a</sup>	36.3 (29.9) <sup>a</sup>
Cucumber	25.0 %	36.9 %	23.7 (26.1) <sup>b</sup>	13.7 (20.4) <sup>b</sup>
Milk	6.5 %	42.2 %	58.1 (24.5) <sup>c</sup>	33.4 (32.6) <sup>c</sup>
Yoghurt	10.2 %	46.9 %	54.7 (23.6) <sup>d</sup>	29.5 (31.9) <sup>d</sup>
Juice	6.2 %	35.5 %	39.2 (28.3) <sup>e</sup>	16.6 (22.3) <sup>e</sup>
Biscuits	3.3 %	35.0 %	51.2 (25.5) <sup>f</sup>	15.9 (22.5) <sup>e</sup>
$\Phi / R^2$	.26	.17		
$X^2 / F$	828.2**	335.2**	714.2**	285.3**
<i>Total Mean (SD)</i>	8.9 %	36.2 %	49.0 (30.0)	24.2 (28.5)

781 †  $p < .10$ . \* $p < .05$ . \*\* $p < .01$ .

782 *Note.* Suboptimal choice reflects the % of respondents selecting the suboptimal product. Suboptimal discount  
 783 reflects the % discount that the respondent needs before (s)he would buy the suboptimal product (0%, no discount –  
 784 100%, for free), and suboptimal disposal the probability of the suboptimal product being wasted (0% - 100 %).  
 785 Means with different superscript differ significantly with  $ts > 4.21$ ,  $ps < .01$ .

786

787 Table 3. Linear regression analyses for predicting Overall suboptimal choice (in total, in Supermarket  
788 condition, and in Home condition). Significant relationships are indicated in **bold**.

Variable	Overall suboptimal choice								
	Total			Supermarket condition			Home condition		
	<i>B</i>	<i>SE B</i>	$\beta$	<i>B</i>	<i>SE B</i>	$\beta$	<i>B</i>	<i>SE B</i>	$\beta$
Condition (0 Supermarket, 1 Home)	<b>1.51</b>	<b>.05</b>	<b>.45**</b>	NA			NA		
Country 1 (Denmark)	-.07	.08	-.02	<-.01	.07	<-.01	-.12	.14	-.02
Country 2 (Germany)	<b>-.27</b>	<b>.08</b>	<b>-.06**</b>	<b>.20</b>	<b>.07</b>	<b>.09**</b>	<b>-.70</b>	<b>.14</b>	<b>-.15**</b>
Country 3 (Netherlands)	<b>.33</b>	<b>.08</b>	<b>.08**</b>	-.01	.07	<-.01	<b>.68</b>	<b>.14</b>	<b>.14**</b>
Country 4 (Norway)	<b>.35</b>	<b>.08</b>	<b>.08**</b>	.03	.07	.01	<b>.65</b>	<b>.13</b>	<b>.14**</b>
Gender (0 male, 1 female)	-.01	.05	<-.01	-.03	.05	-.02	.02	.09	<.01
Age (18-70 y.o.)	<b>-.01</b>	<b>&lt;-.01</b>	<b>-.10**</b>	<b>&lt;-.01</b>	<b>&lt;.01</b>	<b>-.09**</b>	<b>-.02</b>	<b>&lt;.01</b>	<b>-.12**</b>
Household composition (0 no children, 1 children)	-.01	.06	<-.01	-.04	.05	-.02	.02	.10	<.01
Education	.04	.02	.03 <sup>†</sup>	.02	.02	.03	.06	.04	.04 <sup>†</sup>
Household income	-.03	.02	-.02	-.02	.02	-.03	-.04	.04	-.03
Egoistic orientation <sup>1</sup>	-.02	.02	-.02	<b>-.04</b>	<b>.02</b>	<b>-.07**</b>	<-.01	.03	<-.01
Altruistic Orientation <sup>1</sup>	.02	.02	.02	<-.01	.02	<-.01	.04	.04	.03
Biospheric orientation <sup>1</sup>	.03	.02	.03	.02	.02	.03	.04	.04	.03
Commitment to environmental sustainability	<b>.10</b>	<b>.02</b>	<b>.04**</b>	.03	.02	.05 <sup>†</sup>	<b>.18</b>	<b>.04</b>	<b>.13**</b>
Perceived consumer effectiveness	.025	.02	.04	<b>.06</b>	<b>.02</b>	<b>.08**</b>	.03	.03	.02
Food-waste awareness	<-.01	<.01	-.01	<-.01	<.01	-.04	<-.01	<.01	-.02
Perceived household waste	<b>&lt;-.01</b>	<b>&lt;.01</b>	<b>-.08**</b>	<.01	<.01	.02	<b>-.02</b>	<b>&lt;.01</b>	<b>-.15**</b>
Perceived waste importance	<b>.08</b>	<b>.02</b>	<b>.06**</b>	<b>.10</b>	<b>.02</b>	<b>.13**</b>	.06	.04	.04
Do shopping/cooking	<b>.10</b>	<b>.03</b>	<b>.05**</b>	.02	.03	.02	<b>.13</b>	<b>.05</b>	<b>.06*</b>
<i>R</i> <sup>2</sup>	26 %			6 %			16 %		
<i>F</i>	69.69**			6.55**			18.80**		
<i>Mean (SD)</i>	1.24 (1.68)			0.50 (0.95)			1.99 (1.91)		

789 †  $p < .10$ . \*  $p < .05$ . \*\*  $p < .01$ . <sup>1</sup> See Appendix A



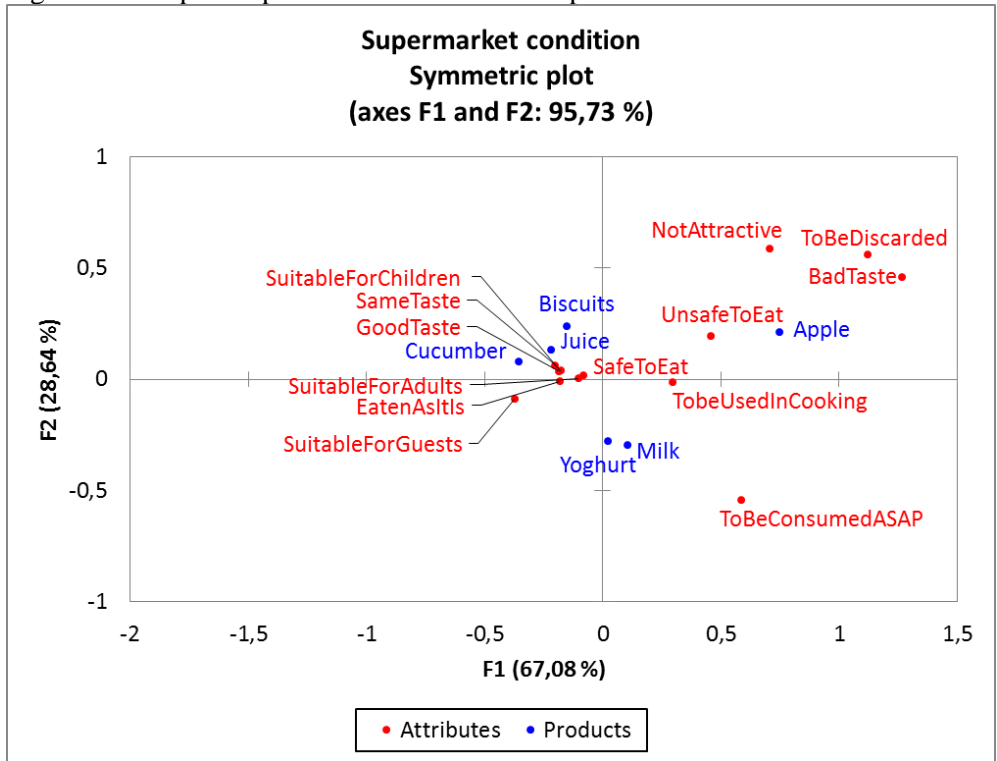
790 Table 4. Binary regression analyses for predicting Suboptimal choice on Product associations (across  
791 conditions). Significant relationships are indicated in **bold**.

Variable	Suboptimal choice per Product					
	Apple (B)	Cucumber (B)	Milk (B)	Yoghurt (B)	Juice (B)	Biscuits (B)
Condition (0 supermarket, 1 home)	2.21**	0.65**	2.86**	2.48**	2.15**	2.74**
Good taste	0.04	<b>0.43**</b>	0.11	0.16	0.21 <sup>†</sup>	-0.02
Bad taste	<b>-1.33*</b>	-0.43	-0.35	-0.53	-0.33	0.40
Same taste as the other product	0.15	<b>-0.23*</b>	<b>0.31**</b>	0.15	0.17	0.06
Safe to eat/drink	<b>0.38**</b>	0.08	0.11	<b>0.32**</b>	<b>0.24*</b>	<b>0.32*</b>
Unsafe to eat/drink	-0.46	-0.43	<b>-1.21**</b>	<b>-1.25**</b>	-0.67 <sup>†</sup>	-0.54
Not attractive/tempting to eat/drink	<b>-1.19**</b>	<b>-1.78**</b>	<b>-1.11**</b>	<b>-1.01**</b>	<b>-1.47**</b>	<b>-1.00**</b>
Suitable for adults	<b>0.52**</b>	-0.12	0.23	0.10	0.28 <sup>†</sup>	0.20
Suitable for children	0.13	0.06	0.07	0.14	-0.18	0.19
Suitable for serving to guests	0.34	<b>0.76**</b>	0.09	0.14	<b>0.40**</b>	<b>0.52**</b>
To be discarded	<b>-2.06**</b>	-0.22	<b>-2.46**</b>	<b>-1.89**</b>	-0.13	-1.09 <sup>†</sup>
To be consumed as soon as possible	<b>0.35**</b>	-0.16	0.04	0.01	0.02	0.16
To be used in cooking	<b>-0.58**</b>	-0.07	<0.01	<b>-0.21*</b>	0.02	-0.09
Can be eaten/drunk as it is	<b>0.32*</b>	0.03	<b>0.33**</b>	<b>0.35**</b>	0.18	<b>0.27*</b>
<i>Nagelkerke R<sup>2</sup></i>	32 %	13 %	40 %	36 %	28 %	34 %
<i>X<sup>2</sup></i>	743.74**	357.04**	1248.92**	1167.60**	710.15**	885.19**
<i>% of Participants selecting suboptimal choice (home/supermarket)</i>	12% (21%/3%)	31% (37%/25%)	24% (42%/7%)	29% (47%/10%)	20% (36%/6%)	19% (35%/3%)

792 †  $p < .10$ . \* $p < .05$ . \*\* $p < .01$ .

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794 Figure 1. Suboptimal product associations in Supermarket and Home conditions



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